

PATS ON THE BACK

Patsy Morris, Printing Department
Thanks for turning around that African Linguistics Conference program job so quickly: You do great work, and I want you to know how much I appreciate it.
Rick Partin, outreach coordinator
School of Literatures, Cultures, and Linguistics

Mary Harden, Procurement Department
Mary Harden has done an outstanding job in dealing with the quagmire that is Xerox billing. She has been extremely cooperative with us and very patient with Xerox. I appreciate her professionalism.
Barbara S. Childers, Director of Printing
Associate Director, Facilities & Services

Jamie Craig, Karen Ward, Printing Dept
I wanted to thank you and your team for your help with a last minute poster printing job earlier in the week. Poor planning on our part does not necessitate an emergency on your part, and you guys came through anyway. I can't thank you all enough.
Laura L. Hayden, communication specialist
Dept of Electrical & Computer Eng

Eva Sweeney, Engineering Services, **Cody Nichols, Shane Street**, Electrical Shop
I am writing to thank Facilities & Services (F&S) for the excellent work in installing HID lighting in my laboratory.

Eva Sweeney, the engineer who assessed our lighting situation, is a true professional. The electricians who installed the lamps, Cody Nichols and Shane Street, were truly stellar. Not only was the quality of the installation very high but these men showed extraordinary regard for my students and their ongoing experiments.

The new HID lamps astounded us with the quality and degree of the illumination they provide. Most impressive to us, however, was the genuine service provided by the individuals mentioned above.

J. Gary Eden, Gilmore Family Professor
Dept of Electrical and Computer Eng

Karen Ward, Bruce Boyd, and Ken Smith, Printing Department

Please know how much I appreciate all the time and thought you put into creating this year's honorary degree citations. I do not worry about the citations because I know all will go well while you are overseeing the process.

Thank you for helping the campus recognize and honor our special guests in this unique way.
Babette M. Hiles, Director of Special Events
Office of the Chancellor

Anthony Kite, Jacob Smith, BSWs, Custodial Services
Facilities & Services (F&S) moved the MBA Career staff from the second floor to the third floor of the Business Instructional Facility (BIF). I want to compliment you and the F&S moving crew for a seamless and efficient move. Your workers have the best attitude and are always courteous, polite, and more than willing to do what it takes to get the job done. It has been a pleasure working with all of you.
Mary Sproat and Deborah Tolbert
MBA Careers

Louie Hiller, Electrical Shop
On behalf of the staff of Illinois Business Consulting, I would like to thank you for your assistance in setting up/operating the PA equipment, which was used in conjunction with our year-end event in the BIF atrium on April 30. We are grateful for your expertise, as our event would not have been successful without you! As always, you are a pleasure to work with.
Cathy E. Ballew, administrative assistant
College of Business

Tonie Laws, chief clerk, Campus Mail
I just want you to know that Tonie Laws has been very helpful in discussing mailing options with me regarding the mass mailings we do twice a year for the Illinois Water Inventory Program. With our very limited budget for mailing, every penny counts, and we greatly appreciate Tonie's knowledge and assistance.
Tim Bryant, Coordinator
Illinois State Water Survey

Kelly Strode, Liz Bowden, Ray Tucker, Shaun Downs, Tim McIntyre, Lori Allison, Cecil Hudson and Jim Keller, Printing Dept
Thank you for taking care of the Route 29 report for me. It looks great. You are such a dream to work with, and I appreciate it so much.
Corinne Carlson, Publications Coordinator
Anthropology Dept

Doug Brimberry, Custodial Services
I just wanted to pass along how happy we are with the services performed by our BSW, Doug Brimberry. He's always so cheerful and professional and always does an excellent job on our lab. I just wanted to make sure that his good work doesn't go unnoticed.
Jennifer Hain Teper, conservation librarian
University of Illinois Library

Mike Pace, Kevin White, Refrigeration
This is a note of thanks and sincere appreciation for two of your employees. I arrived in my office to a terrible smell coming from the window air conditioning unit. I'm currently seven months pregnant and the smell was overpowering. My staff put in a request for service. I didn't expect it would be addressed for at least a day, possibly longer.
A short time later Mike and Kevin arrived, quickly removed the AC unit, and the problem. They were extremely prompt, efficient, and very kind.

I am very appreciative and express my sincere thanks for quickly taking care of an unpleasant problem.
Karen McLaughlin, associate director
College Human Resources, ACES

PETER FOX HOSTS THANK YOU BREAKFAST

Congratulations to our BSWs who service the Conference Center. Peter Fox said in the 260 days the center has been open, there have been ZERO issues concerning the services we provide.



Attendees

(Front to Back):

Jack Dempsey, executive director
Randy Kornegay, superintendent, Building Services
Clark Wise, director, Construction Management
Carl Wegel, director, Maintenance
Michael Sullender, foreman
Peter Fox, Fox Development Corp

(Front to back)

Brian Hollis
Paul Thomas
Scott Pham
Maristella Brown
Michael Roubouay
Janet Lauer

Photo: Carl Townsend, assistant superintendent, Building Services